



Hidden Lake RV Resort
Est. 2012

Hidden Lake RV Resort

MAILROOM USE POLICY

Policy Statement

Hidden Lake Resort L.P. offers mail handling and distribution services as a courtesy to our guests. We aim to provide these services efficiently and securely. However, it is important for guests to understand that Hidden Lake RV Resort L.P. is not responsible for the management of mail received or sent by guests. The distribution of mail by the resort staff is a courtesy service and does not make the resort liable for mail handling.

Mail Delivery and Collection

- Guests expecting mail deliveries should provide senders with their correct name and designated mailbox number at the resort.
- Mail will be distributed into guest mailboxes located in the mailroom during business hours except federal holidays. Mail delivered after business hours is not the responsibility of Hidden Lake Resort L.P.

Mailbox Access

- Each guest will be issued a mailbox key upon request at the front office.
- Guests are responsible for checking their mailbox regularly.

Parcel Handling

- Parcels that do not fit in the mailboxes will be left in the mailroom which is monitored by CCTV surveillance.

Mail Holding and Forwarding

- Mail will be held for guests temporarily away from the resort upon request.
- The resort does not provide mail forwarding services. Guests are encouraged to arrange their own forwarding services through the USPS or other carriers.

Liability and Indemnification

- Guests use the mailroom services at their own risk. Hidden Lake Resort L.P. is not responsible for any lost, damaged, or misdirected mail.
- Guests agree to hold harmless Hidden Lake Resort L.P. from any claims, liabilities, losses, damages, and expenses, including but not limited to attorney's fees arising from or related to the use of mail services at the resort.

Compliance with Laws

- All guests must comply with all applicable USPS regulations and federal mail laws.
- Any suspicious activity or security concerns involving mail must be reported immediately to the resort management.

Changes to Mailroom Policy

Hidden Lake RV Resort L.P. reserves the right to modify or discontinue the mailroom services or change this policy at any time. Notice of such changes will be provided to all guests in a timely manner.

Agreement

By utilizing the mailroom services provided by Hidden Lake Resort L.P., guests acknowledge and agree to abide by this Mailroom Use Policy.

This policy is designed to clarify the extent and limits of the mail services provided by Hidden Lake RV Resort L.P. and to ensure that these services are used in a lawful, efficient, and intended manner. If you have any questions regarding this policy or need further assistance, please contact the resort office.